

AIG Partners Group Key Contacts



February 2018

	Life	AGL Annuity
Pre-Sale		
<ul style="list-style-type: none"> Product knowledge and case design Illustration support eApplication eStation Navigation 	800-358-5753 Option 1, 2 800-358-5753 Option 1, 1 800-358-5753 Option 1, 4 http://estation.americangeneral.com 800-358-5753 Option 1, 2	888-438-6933 Option 2
Underwriting Quick Quote hotline	877-462-8829 QuoteAG@aig.com	
New Business		
<ul style="list-style-type: none"> Case Management New Business Support Submit Applications Submit Requirements <p>Refer to Underwriting and Case Management team roster (page 2 of this document)</p>	800-255-2702 Option 1 nbpg@aig.com New Business Fax: 844-897-7340 New Business Application Submission: newapp@aig.com Replacement/Exchange Requirements: repreq@aig.com New Term Conversion App Submission: conversionapp@aig.com Term Conversion Pending Requirements: conversionreq@aig.com USPS: American General Life Insurance Co. P.O. Box 733479 Dallas, TX 75373-3479 For Overnight Delivery only: American General Life Insurance Co. Attn: Lockbox 733479 JPM TX1-0029 14800 Frye Road, 2nd Floor Ft. Worth, TX 76155	
Inforce Business		
Customer Service 7:00 a.m. - 7:00 p.m. (CT) M-F	800-255-2702 Option 2 new.career.customer.service@aig.com	AGL Annuities 888-438-6933 Option 1 AGLA Annuities 800-351-2452 Option 1
Licensing/Commissions		
New Agent Appointment Submission	getappointed2@aig.com	getappointed2@aig.com
Licensing and Contracting	getappointed2@aig.com	getappointed2@aig.com
Commission statement inquiries	1-800-255-2702, option 3, then 2 getappointed2@aig.com	1-800-255-2702, option 3, then 2 getappointed2@aig.com
Claims		
Accident & Health Claims	Fax: 615-749-2932 Mailing Address: Attn: Health Claims Dept. PO Box 1500 Nashville, TN 37202-1500	For overnight mail only: AIG ATTN: (Either Accident & Health Claims OR Life & ABR Claims) 2 American General Center Nashville, TN 37250
Life & ABR Claims	Fax: 615-749-2257 Mailing Address: Attn: Life Claims Dept. PO Box 305800 Nashville, TN 37230-5800	

AIG Partners Group includes financial professionals appointed with American General Life Insurance Company (AGL). Policies and annuities are issued by AGL, which is responsible for financial obligations of insurance products and is a member of American International Group, Inc. (AIG). © 2018 AIG. All rights reserved.

FOR FINANCIAL PROFESSIONAL USE ONLY- NOT FOR PUBLIC DISTRIBUTION

AGLC106783 REV0118 PG2I

AIG Partners Group Key Contacts

Underwriting Management

Kathy Goddard
 Director, Underwriting
 kathy.goddard@aig.com
 615-749-2444

Underwriting Staff

Tiffany Tournaud
 Team Lead/Associate Director
 tiffany.tournaud@aig.com
 713-831-8991

Leanna Bronner-Halfhill
 Underwriter
 leanna.Bronnerhalfhill@aig.com
 713-831-8880

Stacey Redman
 Underwriter
 stacey.redman@aig.com
 713-831-1284

Barbara Robinson
 Underwriter
 barbara.robinson@aig.com
 713-342-1657

New Business Case Management

Stephanie Boling
 Supervisor
 stephanie.boling@aig.com
 615-749-1962

Quavius Boddie
 Team Lead
 quavius.boddie@aig.com
 713-342-1319

Teresa Douglas
 Associate Director
 teresa.douglas@aig.com
 615-749-1067

Michele Ohler
 Vice President - Consumer Operations
 michele.ohler@aglife.com
 713-831-3737

Case Management Staff

Jeanee Baird
 Case Manager
 jeanee.baird@aig.com
 713-831-1941

Sherry Booker
 Case Manager
 sherry.booker@aig.com
 713-342-1869

Kiki Fenn
 Case Manager
 kyandreas.fenn@aig.com
 713-831-2175

Advanced Markets

855-323-6923 AdvancedMarkets@aig.com

Human Resources/Payroll

800-265-5054 hrsharedservices@aig.com

Technical Support Services

Laptop/Desktop
 800-351-2452 Option 1, 1, 2

iGo, WinFlex and Career Campus
 800-358-5753 Option 4 or
 877-330-1193

eStation
 800-358-5753 Option 3
 eStationSupport@aig.com