

AIG Partners Group Key Contacts



June 21, 2018

	Life	AGL Annuity
Pre-Sale		
<ul style="list-style-type: none"> Product knowledge and case design Illustration support eApplication eStation Navigation 	800-358-5753 Option 1, 2 800-358-5753 Option 1, 1 800-358-5753 Option 1, 4 http://estation.americangeneral.com 800-358-5753 Option 1, 2	888-438-6933 Option 2
Underwriting Quick Quote hotline	877-462-8829 QuoteAG@aig.com	
New Business		
<ul style="list-style-type: none"> Case Management New Business Support Submit Applications Submit Requirements <p>Refer to Underwriting and Case Relationship Management team roster (page 2 of this document)</p>	800-255-2702 Option 1 Pending Reqs: PG2@aglife.com Delivery Reqs: PG2DeliveryReqs@aglife.com New Business Fax: 844-897-7340 New Business Application Submission: newapp@aig.com Replacement/Exchange Requirements: repreq@aig.com New Term Conversion App Submission: conversionapp@aig.com Term Conversion Pending Requirements: conversionreq@aig.com USPS: American General Life Insurance Co. P.O. Box 733479 Dallas, TX 75373-3479 For Overnight Delivery only: American General Life Insurance Co. Attn: Lockbox 733479 JPM TX1-0029 14800 Frye Road, 2nd Floor Ft. Worth, TX 76155	
Inforce Business		
Customer Service 7:00 a.m. - 7:00 p.m. (CT) M-F	800-255-2702 Option 2 new.career.customer.service@aig.com	AGL Annuities 888-438-6933 Option 1 AGLA Annuities 800-351-2452 Option 1
Licensing/Commissions		
New Agent Appointment Submission	getappointed2@aig.com	getappointed2@aig.com
Licensing and Contracting	getappointed2@aig.com	getappointed2@aig.com
Commission statement inquiries	1-800-255-2702, option 3, then 2 getappointed2@aig.com	1-800-255-2702, option 3, then 2 getappointed2@aig.com
Claims		
Accident & Health Claims	Fax: 615-749-2932 Mailing Address: Attn: Health Claims Dept. PO Box 1500 Nashville, TN 37202-1500	For overnight mail only: AIG ATTN: (Either Accident & Health Claims OR Life & ABR Claims) 2 American General Center Nashville, TN 37250
Life & ABR Claims	Fax: 615-749-2257 Mailing Address: Attn: Life Claims Dept. PO Box 305800 Nashville, TN 37230-5800	

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AGLC106783 REV0618 Cenco Insurance

Underwriting Management

Kathy Goddard Director, Underwriting kathy.goddard@aig.com 615-749-2444	
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Underwriting Staff

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Case Relationship Management Leadership

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Michele Ohler VP, Case Relationship Mgmt. michele.ohler@aglife.com 713-831-3737	

Case Relationship Management

Jeanee Baird Case Relationship Manager jeanee.baird@aig.com 713-831-1941	Quavius Boddie Case Relationship Manager quavius.boddie@aig.com 713-342-1319		

Advanced Markets

855-323-6923 AdvancedMarkets@aig.com

Human Resources/Payroll

800-265-5054 hrsharedservices@aig.com

Technical Support Services

Laptop/Desktop 800-351-2452 Option 1, 1, 2	iGo, WinFlex and Career Campus 800-358-5753 Option 4 or 877-330-1193	eStation 800-358-5753 Option 3 eStationSupport@aig.com
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