

AIG Partners Group Key Contacts



Version 3, November 2016

	Life	AGL Annuity	EGA
Pre-Sale			
<ul style="list-style-type: none"> Product knowledge and case design Illustration support eApplication eStation Navigation 	800-358-5753 Option 1, 2 800-358-5753 Option 1, 1 800-358-5753 Option 1, 4 http://estation.americangeneral.com 800-358-5753 Option 1, 2	888-438-6933 Option 2	855-323-6916 Option 1
Underwriting Quick Quote hotline	877-462-8829 QuoteAG@aig.com		
New Business			
<ul style="list-style-type: none"> Case Management New Business Support Submit Applications 	Application Submission Email: NEWAPP@aig.com Fax: 615-749-1359 USPS: AIG Partners Group P.O. Box 305020 Nashville, TN 37230-5020 For Overnight Delivery only: AIG Partners Group 2 American General Center, MC370S Nashville, TN 37250-0001 Refer to Underwriting and Case Management team roster (page 2 of this document)		
Inforce Business			
Customer Service 7:00 a.m. - 7:00 p.m. (CT) M-F	800-255-2702 Option 1 nbpg@aig.com	AGL Annuities 888-438-6933 Option 1 AGLA Annuities 800-351-2452 Option 1	
Licensing/Commissions			
New Agent Appointment Submission	getappointed2@aig.com	getappointed2@aig.com	getappointed2@aig.com
Licensing and Contracting	getappointed2@aig.com	getappointed2@aig.com	getappointed2@aig.com
Commission statement inquiries	1-800-255-2702, option 3, then 2 getappointed2@aig.com	1-800-255-2702, option 3, then 2 getappointed2@aig.com	1-800-255-2702, option 3, then 2 getappointed2@aig.com
Claims			
Accident & Health Claims	Fax: 615-749-2932 Mailing Address: Attn: Health Claims Dept. PO Box 1500 Nashville, TN 37202-1500	For overnight mail only: AIG ATTN: (Either Accident & Health Claims OR Life & ABR Claims) 2 American General Center Nashville, TN 37250	
Life & ABR Claims	Fax: 615-749-2257 Mailing Address: Attn: Life Claims Dept. PO Box 305800 Nashville, TN 37230-5800		
Technical Support Services			
Laptop, desktop	800-351-2452 Option 1, 1, 2		
iGo, WinFlex and Career Campus	800-358-5753 Option 4 or 877-330-1193		
eStation	800-358-5753 Option 3 eStationSupport@aig.com		

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Underwriting Staff

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Advanced Markets

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Human Resources/Payroll

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