

# AIG Partners Group Key Contacts



June 21, 2018

	Life	AGL Annuity
<b>Pre-Sale</b>		
<ul style="list-style-type: none"> <li>Product knowledge and case design</li> <li>Illustration support</li> <li>eApplication</li> <li>eStation Navigation</li> </ul>	800-358-5753 Option 1, 2 800-358-5753 Option 1, 1 800-358-5753 Option 1, 4 <a href="http://estation.americangeneral.com">http://estation.americangeneral.com</a> 800-358-5753 Option 1, 2	888-438-6933 Option 2
Underwriting Quick Quote hotline	877-462-8829 QuoteAG@aig.com	
<b>New Business</b>		
<ul style="list-style-type: none"> <li>Case Management</li> <li>New Business Support</li> <li>Submit Applications</li> <li>Submit Requirements</li> </ul> <p>Refer to Underwriting and Case Relationship Management team roster (page 2 of this document)</p>	<b>800-255-2702 Option 1</b> Pending Reqs: PG2@aglife.com Delivery Reqs: PG2DeliveryReqs@aglife.com  <b>New Business Fax: 844-897-7340</b>  <b>New Business Application Submission:</b> newapp@aig.com  <b>Replacement/Exchange Requirements:</b> repreq@aig.com  <b>New Term Conversion App Submission:</b> conversionapp@aig.com  <b>Term Conversion Pending Requirements:</b> conversionreq@aig.com  <b>USPS:</b> American General Life Insurance Co. P.O. Box 733479 Dallas, TX 75373-3479  <b>For Overnight Delivery only:</b> American General Life Insurance Co. Attn: Lockbox 733479 JPM TX1-0029 14800 Frye Road, 2nd Floor Ft. Worth, TX 76155	
<b>Inforce Business</b>		
Customer Service 7:00 a.m. - 7:00 p.m. (CT) M-F	800-255-2702 Option 2 new.career.customer.service@aig.com	AGL Annuities 888-438-6933 Option 1 AGLA Annuities 800-351-2452 Option 1
<b>Licensing/Commissions</b>		
New Agent Appointment Submission	getappointed2@aig.com	getappointed2@aig.com
Licensing and Contracting	getappointed2@aig.com	getappointed2@aig.com
Commission statement inquiries	1-800-255-2702, option 3, then 2 getappointed2@aig.com	1-800-255-2702, option 3, then 2 getappointed2@aig.com
<b>Claims</b>		
Accident & Health Claims	Fax: 615-749-2932 Mailing Address: Attn: Health Claims Dept. PO Box 1500 Nashville, TN 37202-1500	For overnight mail only: AIG ATTN: (Either Accident & Health Claims OR Life & ABR Claims) 2 American General Center Nashville, TN 37250
Life & ABR Claims	Fax: 615-749-2257 Mailing Address: Attn: Life Claims Dept. PO Box 305800 Nashville, TN 37230-5800	

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AGLC106783 REV0618 Cenco Insurance

## Underwriting Management

Kathy Goddard Director, Underwriting kathy.goddard@aig.com 615-749-2444	
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## Underwriting Staff

Tiffany Tournaud Team Lead/Associate Director tiffany.tournaud@aig.com 713-831-8991	Leanna Bronner-Halfhill Underwriter leanna.Bronnerhalfhill@aig.com 713-831-8880	Stacey Redman Underwriter stacey.redman@aig.com 713-831-1284	Barbara Robinson Underwriter barbara.robinson@aig.com 713-342-1657
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## Case Relationship Management Leadership

Stephanie Boling Associate Director stephanie.boling@aig.com 615-749-1962	Elizabeth Metcalf Director, Case Relationship Mgmt. elizabeth.metcalf@aig.com 713-831-2739
Michele Ohler VP, Case Relationship Mgmt. michele.ohler@aglife.com 713-831-3737	

## Case Relationship Management

Jeanee Baird Case Relationship Manager jeanee.baird@aig.com 713-831-1941	Quavius Boddie Case Relationship Manager quavius.boddie@aig.com 713-342-1319		

## Advanced Markets

855-323-6923      AdvancedMarkets@aig.com

## Human Resources/Payroll

800-265-5054      hrsharedservices@aig.com

## Technical Support Services

Laptop/Desktop 800-351-2452 Option 1, 1, 2	iGo, WinFlex and Career Campus 800-358-5753 Option 4 or 877-330-1193	eStation 800-358-5753 Option 3 eStationSupport@aig.com
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